

# Missouri Department of MENTAL HEALTH

# Dashboard

Serving, empowering, and supporting Missourians to live their best lives.





Mission

Serving, empowering, and supporting Missourians to live their best lives.

**Themes** 

### Capacity and Infrastructure

## Children's Services and Supports

#### **Quality Outcomes**

#### Workforce

**Initiatives** 

Increase community provider capacity to meet the needs of individuals with Behavioral Health/Intellectual Developmental Disabilities (BHIDD) boarding in hospitals, jails, and homeless shelters

Continue planning and development to transition from paper-based operations to an electronic Home and Community Based Services (HCBS) case management system, ConneXion

Increase jail-based competency restoration services

Continue planning and development for new behavioral health hospital in Kansas City

Expand number of Behavioral Health Crisis Centers (BHCC)

Supports

Develop a range of services designed to improve parent-child relationships and early childhood mental wellness

Develop and implement services necessary to address the needs of children boarded in hospitals past medical necessity

Create and distribute information to assist parents and caregivers to support their children with behavioral health and intellectual and developmental disabilities

Expand resources to address the needs of youth and emerging adults as they experience the first episodes of psychosis

Continue implementation of the Developmental Disabilities Health Home

Develop streamlined access to autism project resources through the Family Flexible Assistance Program

Analyze current state and develop recommendations to mature Division of Development Disabilities' Value Based Payment for Home and Community Based Services (HCBS)

Increase the penetration rate of Integrated Treatment for Co-Occurring Disorders (ITCD) teams in order to more appropriately treat individuals with co-occurring disorders

Expand Direct Support Professional Apprenticeship

Expand recruitment partnerships with secondary and higher education programs

Design and implement targeted compensation adjustments

Standardize HR business practices across DMH to create consistent processes

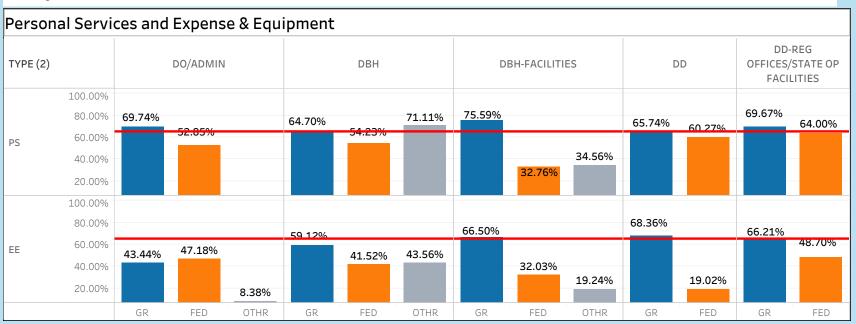
Design and implement a Mental Health-specific Post Critical Incident Seminar for DMH staff experiencing trauma

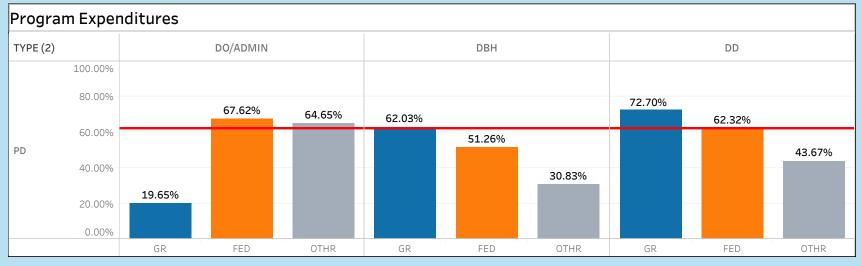
FY 25 Priorities

July 2024

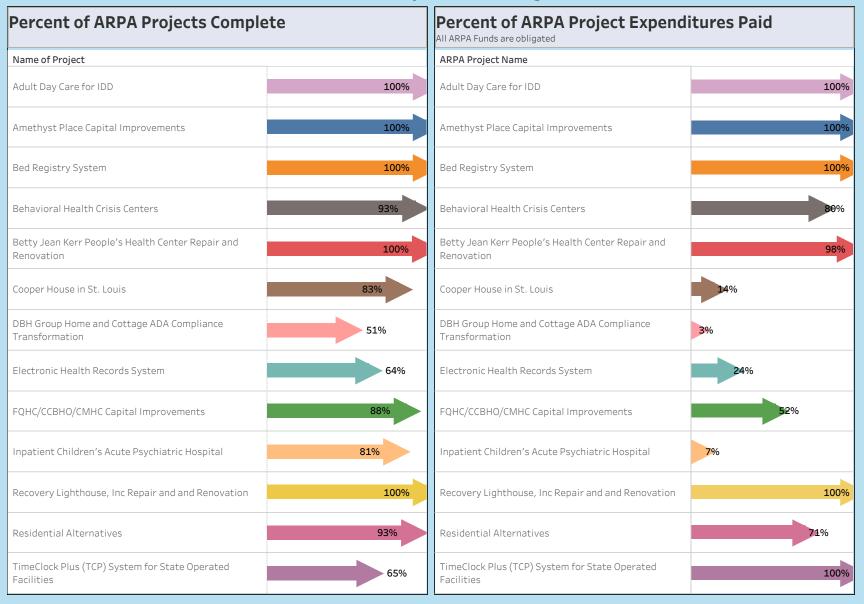
#### Expenditures by Division as of March 28, 2025

\*For Budget Year FY25





#### **ARPA Project Tracking**

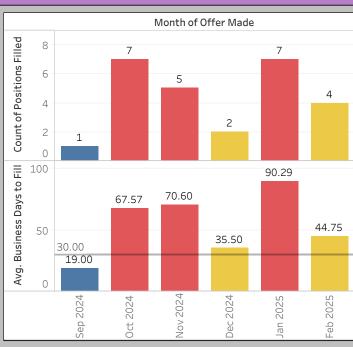


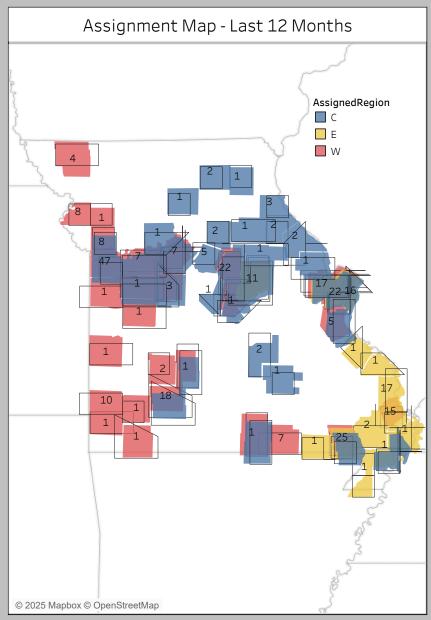


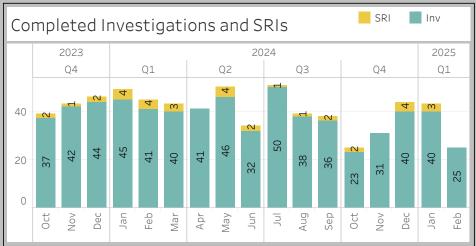
#### **Average Business Days to Fill Position Last 6 Months**

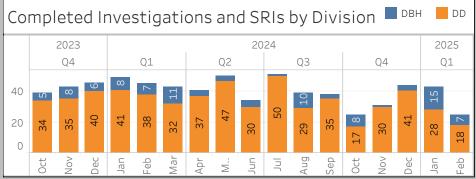
\*Goal less than 30 business days





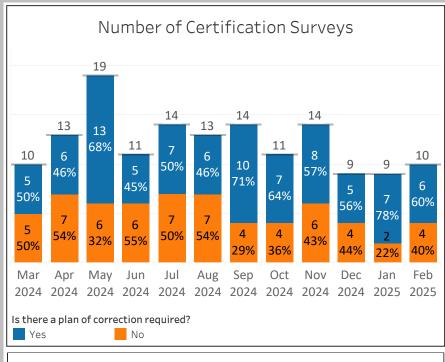


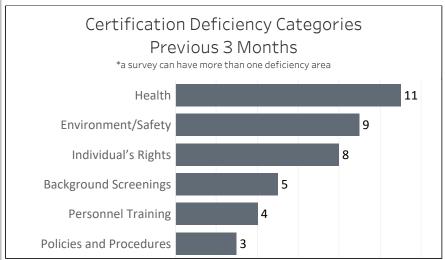


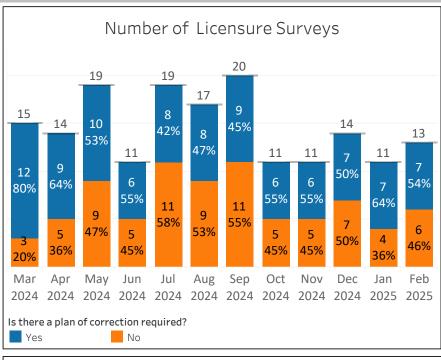


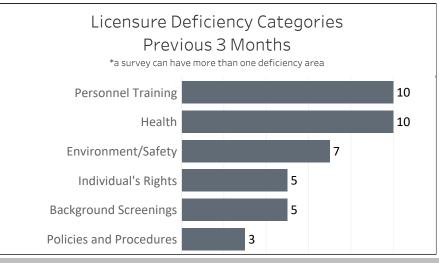


DBH	February 2025	26.3 Day	ys - 7 Case	es.			
DD	February 2025	28.4 Day	ys - 17 Cas	ses			
Grand Total 27.8 Days - 24 Cases							
		0	5	10	15	20	25









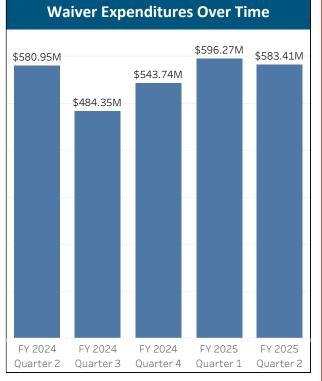


#### **Home and Community Based Waiver Services**

People Served by Waiver					
Waiver Type	Oct 2024	Nov 2024	Dec 2024	Jan 2025	Feb 2025
Community	6,611	6,591	6,565	6,543	6,524
Comprehensive	8,935	8,935	8,933	8,914	8,910
Lopez	324	322	320	317	316
Partnership	1,217	1,210	1,196	1,191	1,176
Grand Total	17,087	17,058	17,014	16,965	16,926

	Expenditures by Waiver						
		FY 2024 Q3	FY 2024 Q4	FY 2025 Q1	FY 2025 Q2	FY 2025 Q3	
Community	Average Expenditures Per Person	\$11,386	\$13,231	\$14,479	\$13,579	\$8,105	
	Total Paid	\$65.27M	\$79.75M	\$89.60M	\$81.98M	\$47.73M	
Comprehensive	Average Expenditures Per Person	\$48,068	\$52,748	\$57,496	\$57,432	\$33,539	
	Total Paid	\$415.94M	\$460.60M	\$502.63M	\$498.34M	\$287.53M	
MOCDD	Average Expenditures Per Person	\$6,001	\$6,892	\$8,090	\$6,361	\$4,477	
	Total Paid	\$1.64M	\$1.90M	\$2.35M	\$1.78M	\$1.17M	
Partnership	Average Expenditures Per Person	\$1,414	\$1,476	\$1,760	\$1,482	\$916	
	Total Paid	\$1.49M	\$1.49M	\$1.70M	\$1.31M	\$0.71M	

Waiver Waiting List					
In Home Residential					
628	90				



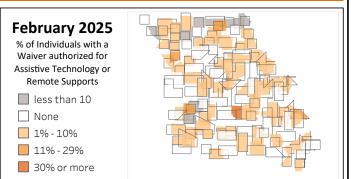
□None

1% - 10%

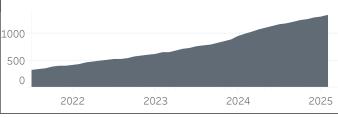


#### **Independence/ Self-Sufficiency**

#### **Universal Design and Assistive Technology**



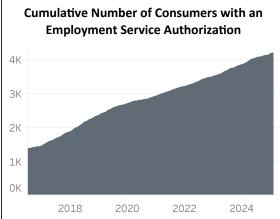
# Cumulative Number of Individuals with an Assistive Technology or Remote Support Service Authorization Since 07-01-2021



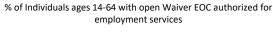
#### **Consultations, Technical Assistances, and Trainings**

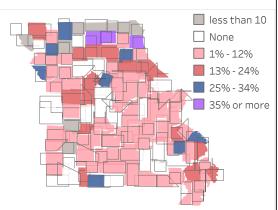
Program Type	Dec 24	Jan 25	Feb 25
Assitve Technology	8	10	9
Environmental Accessibilit	25	27	15
Remote Supports	4	4	
Specialized Medical Equip	4	4	2

#### **Employment Services**



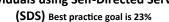
#### February 2025

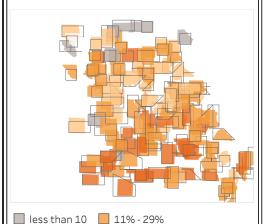




#### **Self Directed Services**









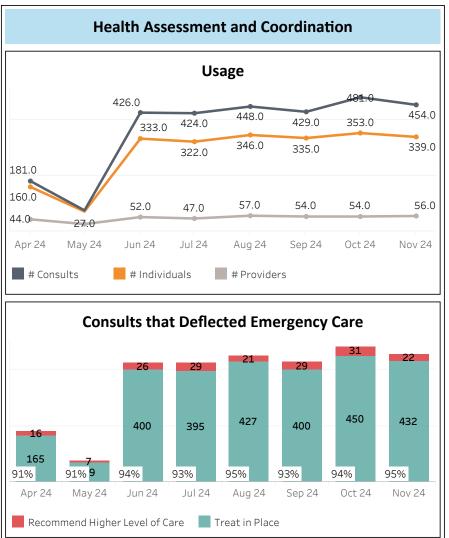
30% or more





#### **Mental Health Service Capacity/Infrastructure**





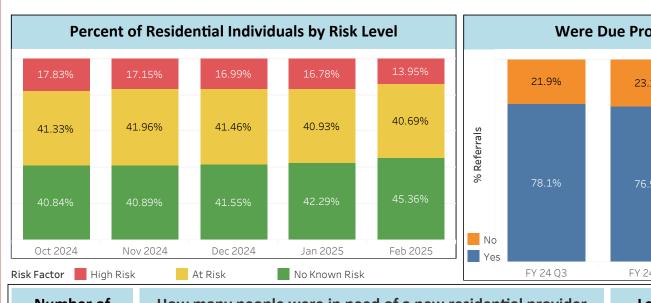
285

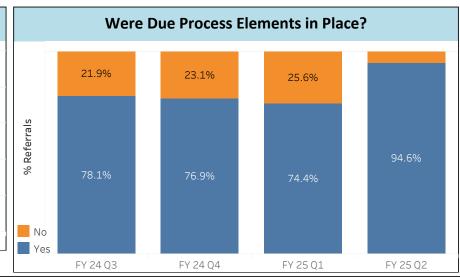
151

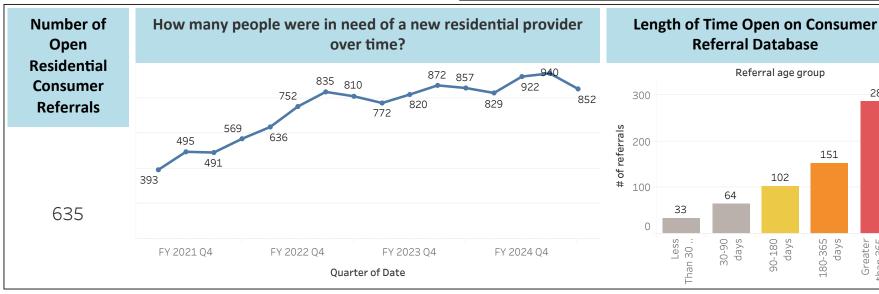
180-365 days



#### **Mental Health Service Capacity/Infrastructure**









#### **Mental Health Service Capacity/Infrastructure**

#### **Provider Corrective Action Plan (CAP)**

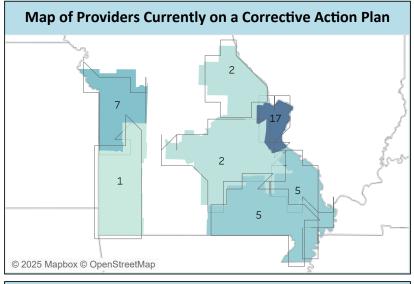
Nu	Number of Providers Currently on Corrective Action Plan					
	Service Provider	TCM	Grand Total			
Count of Agencies	39.00	1.00	40.00			
%Service Providers	6.26%	-	6.26%			
%ТСМ	-	1.43%	1.43%			

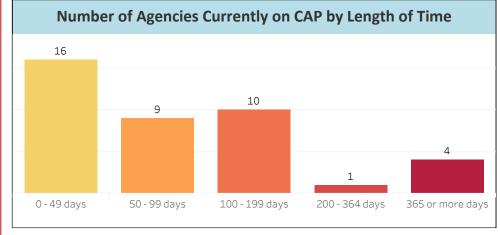
#### Provider Corrective Action Plans Ended Previous Month

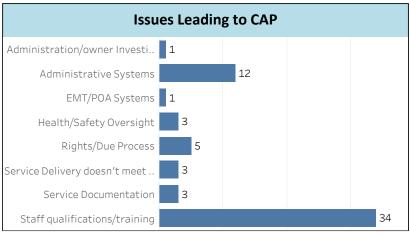
7

### **Provider Corrective Action Plans Implemented Previous Month**

8







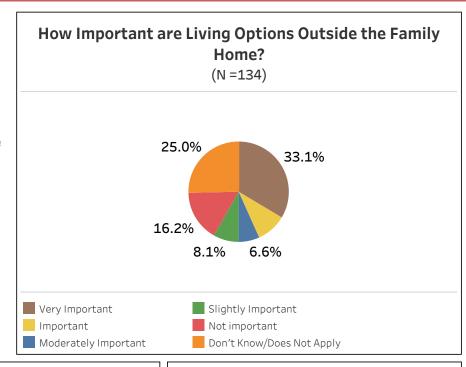


#### **Independent Living and Supports Needed**

According to the 2023-2024 MO Quality Outcomes Survey, about a third of respondents said that having living options outside the family home is "very important". As respondents to this survey are **only receiving support coordination from the Division**, this provides an area for further exploration. While the survey does not ask where the person is currently living, there is data on how important financial resources, in-home supports, and accommodations in the home are to respondents.

This survey is anonymous, but the data suggests the need to talk about independent living with those only receiving support coordination. It may be an important opportunity to discuss if living independently should be an ISP goal and what resources may be available to help the person reach that goal.

N respresents the number of responses.



# How Important are Financial Resources to Live Independently? (N =131)

Very Important	51.5%
Important	17.6%
Moderately Important	12.5%
Slightly Important	5.9%
Not important	5.1%
Don't Know/Does Not Apply	4.4%

# How Important are In-Home Supports? (N =132)

Very Important	51.5%
Important	17.6%
Moderately Important	12.5%
Slightly Important	5.9%
Not important	5.1%
Don't Know/Does Not Apply	4.4%

## How Important are Accommodations in the Home to Meet your Needs?

(N = 133)

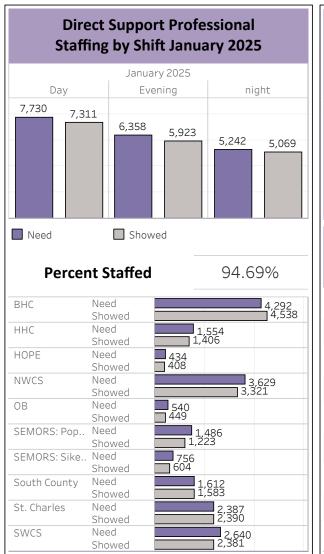
Very Important	58.8%
Important	18.4%
Moderately Important	5.9%
Slightly Important	2.9%
Not important	4.4%
Don't Know/Does Not Apply	7.4%



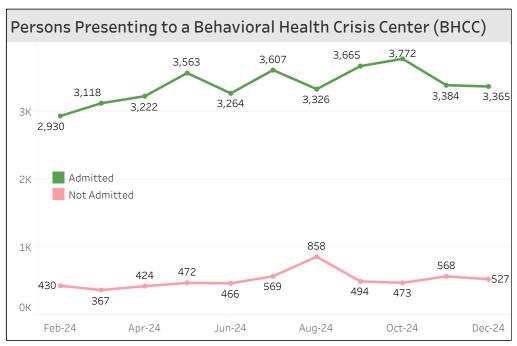
#### **State Operated Programs Workforce**

Count of Consumers by Program March 2025	:
Grand Total	408
Bellefontaine Habilitation Center	84
Higginsville Habilitation Center	40
Northwest Community Services	110
Southeast Missouri Residential Services	63
Southwest Community Services	39
St Louis Developmental Disabilities Treatment Center	72

Direct Support Professional Absenteeism Reasons							
	Oct 2024	Nov 2024	Dec 2024	Jan 2025			
# of Staff Holdovers ( volunteer/manda	3,072	2,072	2,124	2,244			
Call-ins (unexpected)	1,261	1,321	1,180	1,175			
No Call/ No Show	171	156	55	201			
Pre-Approve Leave (ie. FMLA, vacation, etc.)	2,045	1,813	1,577	2,327			



Direct Support Professional Filled Position Changes							
	Oct 2024	Nov 2024	Dec 2024	Jan 2025			
Employees Started	36	26	46	44			
Employment Ended	40	32	25	31			
Net Employee Change	-4	-6	21	13			
		January 2025					
	Employees Started	Employment Endec	, En	Net nployee Change			
внс	5	4		1.00			
ннс	22	13	}	9.00			
НОРЕ	6	2		4.00			
NWCS - Higginsville	3	3		0.00			
NWCS - Marshall	0	2		-2.00			
NWCS - Raytown	0	0		0.00			
ОВ	1	4		-3.00			
SEMORS: Poplar Bluff							
swcs	7	3	}	4.00			

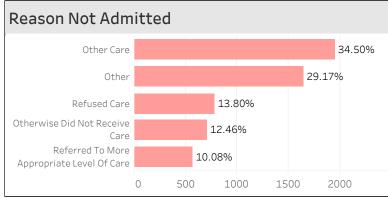


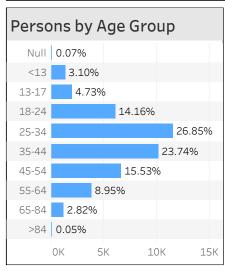
For those presenting at a BHCC (as of 12/31/2024):

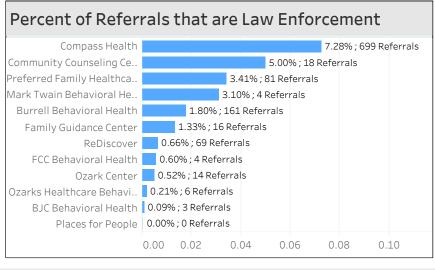
86.82% were admitted 13.18% were not admitted

**59.18%** sought help for Mental Health **17.82%** sought help for Substance Use





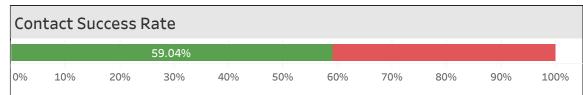


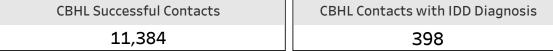


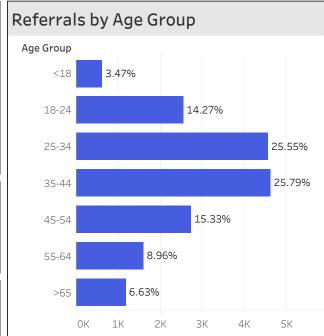
Average Time Spent by Law Enforcement							
Ozark Center	16.33 minutes						
Family Guidance Center	14.00 minutes						
ReDiscover	11.59 minutes						
Community Counseling Ce	9.23 minutes						
Burrell Behavioral Health	8.83 minutes						
Preferred Family Healthc	7.25 minutes						
Ozarks Healthcare Behavi	5.60 minutes						
Compass Health	5.07 minutes						
Mark Twain Behavioral He	4.00 minutes						
FCC Behavioral Health	3.50 minutes						

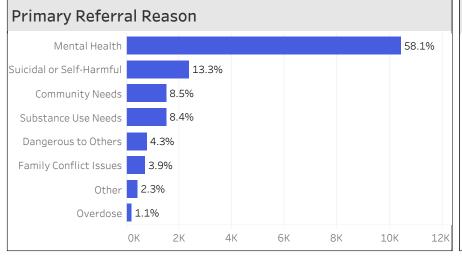
**BHCC Activity** CBHL Activity YBHL Activity **ASAM TEDS** CPS Status SUD **MAUD Trends** MOUD Trends DBH Facility Overdose Compliance Report Admission Prevention Vacancies Rates Data

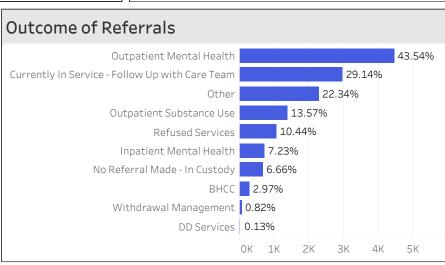


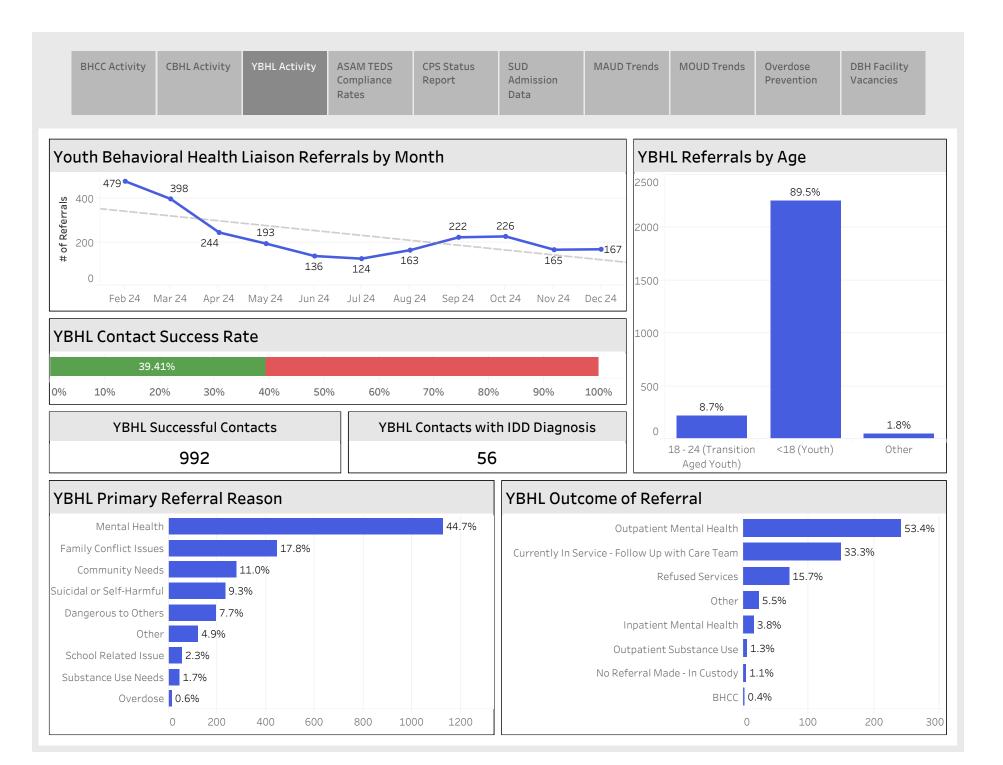














#### **Treatment Episode Data Set (TEDS) Compliance Rates**

TEDS data is collected at program assignment, level change (outpatient, intensive outpatient, residential services, withdrawal management, etc.), and program closure.

The goal for providers is to have at least 80% with completions of TEDS data submissions.

State Actual Completed 91,455



State Expected Completed 116,335

#### **Top 3 Providers**





■ 0% - 65%: Non-Compliant ■ 65% - 80%: Near Compliant ■ 80%+: Compliant

#### **Bottom 3 Providers**







**Arthur Center** 

North Central MO Mental Healt

**Swope Health Services** 

Provider	Completed	Expected	Rate
Family Counseling Center, Inc.	4,365	6,182	70.61%
Preferred Family Healthcare, Inc.	15,136	21,609	70.04%
ARCA	4,542	7,057	64.36%
Tri-County Mental Health Services	218	343	63.56%
Clark Center	92	214	42.99%
Ozarks Medical Center	5	12	41.67%
Gateway Foundation, Inc.	988	2,628	37.60%
Community Mental Health Consulta	147	402	36.57%
Burrell, Inc.	2,096	6,017	34.83%
Salvation Army	513	1,833	27.99%
Metro Treatment Of Missouri, LP	104	377	27.59%
Truman Medical Center Inc	53	772	6.87%
Places For People	10	157	6.37%
Bootheel Counseling Services	0	26	0.00%
BJK Peoples Health Center	0	39	0.00%
Hopewell Center	0	39	0.00%
Arthur Center	0	54	0.00%
North Central MO Mental Health Ce	0	61	0.00%
Swope Health Services	0	549	0.00%

Data represents a rolling 12 months from 1/1/2024 to 12/31/2024. Information last updated on 3/1/2025.

**CBHL** Activity

YBHL Activity

**ASAM TEDS** Compliance Rates

CPS Status Report

SUD Admission Data

**MAUD Trends** 

MOUD Trends

Overdose Prevention **DBH Facility** Vacancies



#### Status Reports for Mental Health Services

Status Report Type

Admissions

Status reports are required at admission, annual anniversary of that admission, and discharge for all clients who are enrolled in CPR, ACT, or TCM programs. Clients enrolled in other CPS programs will require a status report only if they have two services at least 30 days apart. The status reports collect a client's residential and employment status, education level, and legal involvement.

State Status Reports Completed 24.123



State Status Reports Expected 32,553



Top 3 Providers

#### **Bottom 3 Providers**



Burrell

2.66%	,

People's Health Center

53.56%

42.20%

35.36%

2.66%

407

910

5,772

1,919

Provider Completed **Expected** Rate 673 773 87.06% Swope 896 1,059 84.61% 25 30 83.33% Mineral Area CPRC 519 629 82.51% Mark Twain 60 **New Horizons** 49 81.67% 452 Places For People 342 75.66% **Hopewell Center** 753 1,034 72.82% 1.869 2.568 72.78% 375 527 71.16% 310 Beacon 185 59.68%

> 51 Data represents a rolling 12 months from 1/1/2024 to 12/31/2024. Information last updated on 2/10/2025.

218

384

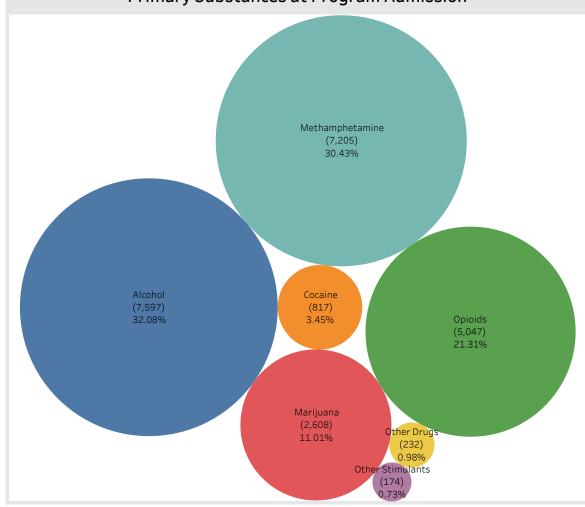
2,041

#### Primary Substances at Program Admission and Polysubstance Indicators

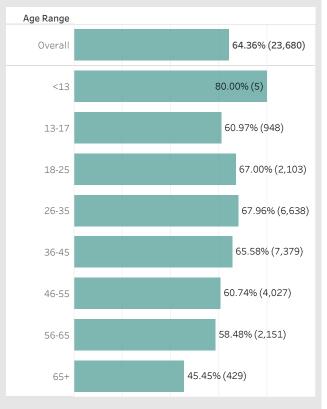
Program Admissions for the time period: 3/2/2024 to 3/1/2025

Programs Included

**Primary Substances at Program Admission** 



#### % of Program Admissions with Indicated Polysubstance Issue



The chart above shows the percent of program admissions where the individual's assessment shows that there are issues with multiple substances. This chart is filtered by the chart on the left (Primary Substance) if a primary substance is selected.

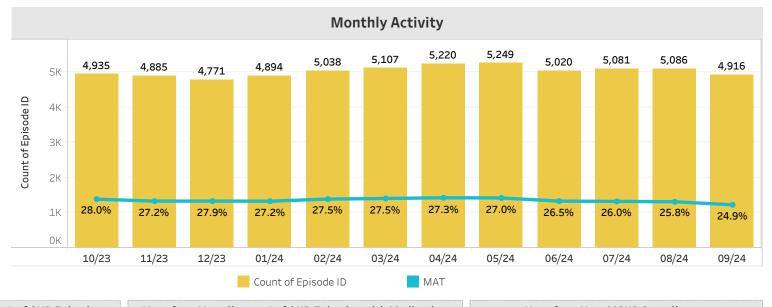
**BHCC Activity CBHL** Activity YBHL Activity **ASAM TEDS** CPS Status SUD MAUD Trends MOUD Trends Overdose **DBH Facility** Compliance Report Admission Prevention Vacancies Rates Data

#### Medication for Alcohol Use Disorder (MAUD) Trends

This visualization shows total number of consumer epsiodes receiving services for an alcohol use disorder (AUD) per month and the rate at which those individuals received a medication for AUD (MAUD) during the episode of care. The annual and monthly rate change data points are based on distinct episode counts from either the prior rolling year or prior month.

Monthly Change											
	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
% Change in AUD Episodes	-1.0%▼	-2.3%▼	2.6%▲	2.9%▲	1.4%▲	2.2%▲	0.6%▲	-4.4%▼	1.2%▲	0.1%▲	-3.3%▼
% Change in MAUD Episodes	-4.0%▼	0.1%	-0.2%▼	4.5%▲	1.2%▲	1.4%▲	-0.4%▼	-6.3% <b>▼</b>	-0.6%▼	-0.8%▼	-6.6%▼





Year-Over-Year Change # of AUD Episodes

Year-Over-Year Change # of AUD Episodes with Medication

Year-Over-Year MAUD Rate Change

9.0%

2.2%

-1.6%

Data Updated: February 1, 2025

\* Data refreshed at the beginning of each month; rolling 12 month period; lagged by four months to allow time for billing.

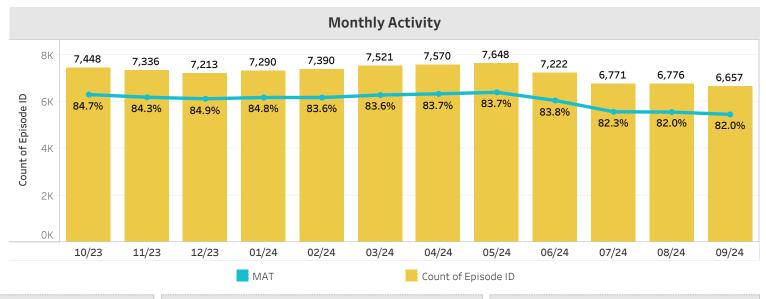
**BHCC Activity CBHL** Activity YBHL Activity **ASAM TEDS** CPS Status SUD MAUD Trends MOUD Trends DBH Facility Overdose Compliance Report Admission Prevention Vacancies Rates Data

#### Medication for Opioid Use Disorder (MOUD) Trends

This visualization shows total number of consumer epsiodes receiving services for an opioid use disorder (OUD) per month and the rate at which those individuals received a medication for OUD (MOUD) during the episode of care. The annual and monthly rate change data points are based on distinct episode counts from either the prior rolling year or prior month.







Year-Over-Year Change # of OUD Episodes

Year-Over-Year Change # OUD Episodes with Medication

Year-Over-Year MOUD Rate Change

-0.1%**\** 

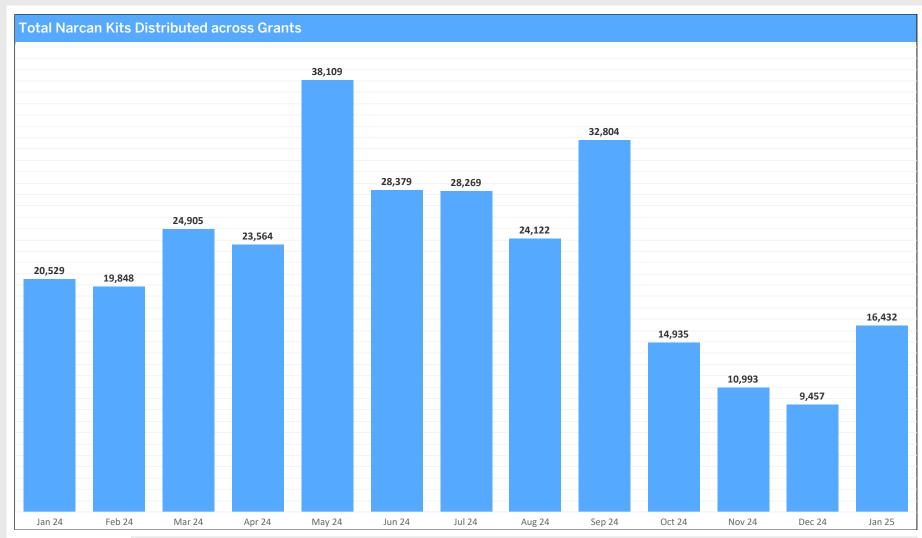
-2.0%**\** 

-1.4%**T** 

Data Updated: February 1, 2025

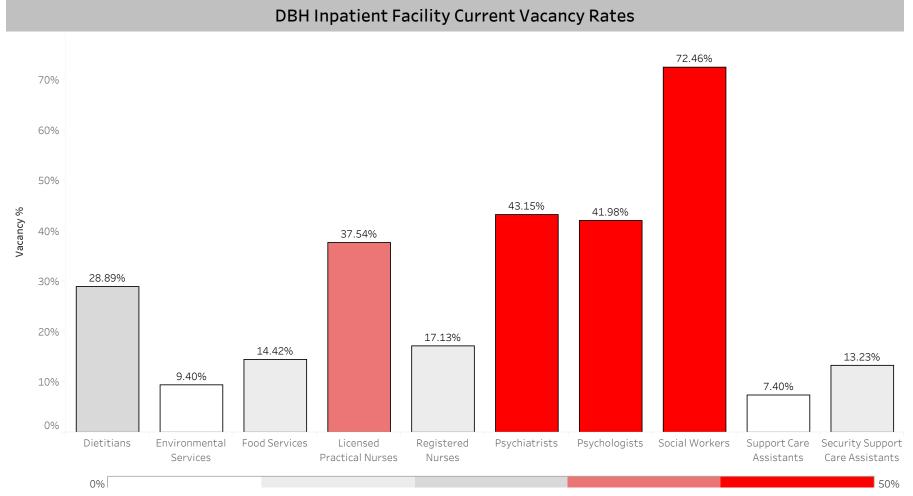
<sup>\*</sup> Data refreshed at the beginning of each month; rolling 12 month period; lagged by four months to allow time for billing.

BHCC Activity	CBHL Activity	YBHL Activity	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention	DBH Facility Vacancies	





These data show the number of Narcan kits distributed across all opioid related grants by month.





Inpatient facilities often cover shifts using voluntary second appointments, part-time appointments, voluntary overtime, mandated overtime, and by using staff from contracted staffing agencies. In some cases, vacancy rates reduce the number of beds available for use at facilities.

Security Support Care Assistants are utilized at Fulton State Hospital within the high security units and the sex offender rehabilitation and treatment units at both Fulton State Hospital and Southeast Missouri Mental Health Center.